



Brian Bell

EXPERIENCE

August 2019 - January 2025

Technical Services Director Thunder Laser USA, LLC | Quitman, TX

- Responsible for evolving and maintaining technical operations and systems to afford our users, as well as our internal staff, the highest level of white-glove service in the most expeditious and efficient manner.

December 2017 - August 2019

Digital Marketing Technologist John Jones Real Estate, LLC | Murfreesboro, TN

- Responsible for overall branding and content, videos, drone flights, web development, IT management, social media marketing systems and analytics, multi-ERP systems integration and automation, and more.

July 2005 - December 2017

Director, Technical Services Division Middle Tennessee Reprographics | Murfreesboro, TN

- Responsible for all aspects of the Technical Services Division. Requires understanding and implementation of advanced electronics troubleshooting skills and resource management. Managed warehousing, inventory, and related cost centers.

April 1998 - June 2005

Project Manager PRO-Found, Inc. / Warren Engineering | Smyrna, TN

- Responsible for coordination, oversight, completion, and inspection of all specialized technological projects. Instrumental in introducing new products, systems, metrics, and techniques to field technicians.

November 1996 - January 1998

Plating Line Helper / Customer Service Representative Paulo Products Co. Inc. | Murfreesboro, TN

- Prioritized material scheduling to enhance operational productivity. Inspected ongoing processes to uphold stringent quality benchmarks. Facilitated timely fulfillment of customer deadlines through effective coordination. Guaranteed client satisfaction by delivering high-quality results consistently.

February 1995 - August 1996

RF Communications Technician Middle Tennessee Two Way, Inc. | Murfreesboro, TN

- Sold, serviced, and installed diverse public service equipment. Erected and maintained radio towers to enhance communication infrastructure. Streamlined installation processes to facilitate quicker turnaround times. Executed installation and repair of vehicular two-way radios,

📍 Murfreesboro TN

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SUMMARY

Dynamic Technical Services Director with a proven track record at Thunder Laser USA, LLC, excelling in advanced troubleshooting and resource management. Expert in multi-ERP systems integration, delivering exceptional user support and enhancing operational efficiency. Adept at fostering client relationships while implementing innovative solutions that drive success.

SKILLS

- PC maintenance
- PC Repair
- PC Upgrade
- Networking
- AutoCAD
- Office
- Excel
- Linux
- WordPress
- Adobe CC
- LightBurn
- Operating skid steers
- Backhoes

- Excavators
- Forklifts
- Loaders
- Plumbing
- Electrical
- Industrial PLC's
- S.T.E.P. system installation
- Troubleshooting
- Steel design
- Fabrication
- Welding
- Erection
- Demolition
- Equipment maintenance
- Vehicle maintenance
- Emergency signaling
- RF communications equipment
- Low voltage LAN
- Alarm systems
- Telecom
- Access control
- Camera systems installation
- Blueprints
- Schematics
- Technical drawings
- Manuals
- Board level repair
- Soldering
- Surface mount devices
- Executive capacity
- Administrative capacity
- CNC Laser systems
- Audio/video setup
- Video Production
- Post-editing
- Grading
- Theoretical thinking
- Abstract thinking
- Website development
- Video recording
- Multi-source galvo laser systems
- Gantry laser systems
- Technical services
- Personalized support

emergency signaling, and alarm systems.

Delivered superior service with a focus on government contracts.

EDUCATION AND TRAINING

Nashville State Technical School, Nashville, TN

Riverdale High School, Murfreesboro, TN

The Webb School, Bell Buckle, TN

Tennessee Fire Service and Codes Academy, Bell Buckle, TN

CERTIFICATIONS

- SKYWARN Storm Spotter
- BLS for Healthcare Providers (CPR & AED)
- First Aid (Pediatric & Adult) for Community & Workplace
- Basic Firefighting, Live Firefighting, Hazmat, Basic Extrication
- Tech for Samsung, Sharp, Oki, Konica Minolta, Kyocera, & more
- Service Tech for Motorola, Kenwood, RCI, Maxon, Antenna Specialists
- Thunder Laser Factory Trained Technician
- Remote Pilot Certificate Part 107